Banchory

Patient Participation

Group (PPG)

Listening to you!

BANCHORY GROUP PRACTICE - PPG

In common with most other medical practices Banchory surgery has a PATIENT PARTICIPATION GROUP (PPG).

The group meets, at the surgery, about four times a year and occasionally at other venues when involved in different and interesting projects.

The role of the PPG is as follows –

- Members are critical friends of the practice. They advise on patient issues and the responsiveness and quality of the service offered by the practice.
- Members encourage family, friends and patients to take greater responsibility of their own and others' health issues.
- The Group considers feedback and information collected by the practice to enhance the service offered.
- Members assist in the organisation of local promotion events to improve health literacy.
- Members of the group enjoy regular communication with the patient population.
- Members are aware of the close liaison between the surgery and the local pharmacists and assist in the development of this relationship to the advantage of the local population.

We are a friendly group of people of all age groups and enjoy lively discussions at each meeting. A Doctor, the Practice Manager and one of the practice team attend each meeting and welcome the contributions of the group members. No previous experience is required but a common sense, positive, practical and people friendly approach is most welcome. Participants are encouraged to speak up at meetings and offer their opinion. The PPG has been closely involved with many of the successful new practices introduced at Banchory Group Practice.

We would welcome more volunteers for this interesting working group. If you would like to join or just find out more please contact us on gram.banchoryPPG@nhs.scot

New members are most welcome, especially parents with young children as this is a population under represented presently within the group.

The group at present consists of student members through all age groups to the older generation, we have no age limits (as long as you're over 16)!